

## Generic Terms and Conditions

1. These Terms and Conditions govern this competition. Participation in this competition is deemed acceptance of these Terms and Conditions. Any entry not complying with these Terms and Conditions is invalid. Please keep a copy for your records.
2. DEBENHAMS ME is operated by M. H. Alshaya and any of their affiliates (hereinafter together called "Alshaya" for the purposes of these Terms and Conditions).

## How to Enter

### 3. **FOR NON-SOCIAL MEDIA COMPETITIONS**

All entrants must apply by filling in the appropriate forms, providing full and accurate information needed to participate. Only one entry per person may be made. No automated, bulk, third party, consumer group or other group entries are permitted.

### **FOR SOCIAL MEDIA COMPETITIONS**

All entrants must visit DEBENHAMS ME [Facebook](#) or [Twitter Website](#), to provide information needed to participate. Only one entry per person may be made. No automated, bulk, third party, consumer group or other group entries are permitted.

4. Entries will be accepted between 8 AM – 24<sup>th</sup> November 2016 and 10 PM 10<sup>TH</sup> DECEMBER 2016
5. Entrants must provide a valid name, date of birth, country, contact number, email and civil ID number when requested. DEBENHAMS ME and Alshaya are not responsible for incomplete or late entries. Late, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected responses will be deemed invalid.
6. Entrants must be at least 18 years of age, residents of KUWAIT, KSA, UAE, QATAR, BAHRAIN, JORDAN, EGYPT and not employees of DEBENHAMS ME, Alshaya, their immediate families, or anyone else connected with this promotion.
7. Entrants must provide correct answer to competition question(s) and find the golden hanger on the image shown, and enter the grid number of the location of the hanger.
8. One winner will be selected at random from each region, per competition round..
9. The winner will be notified by phone.
10. The winner is required to respond within one day of notification in order to claim the prize. Failure to respond within this time period will result in the prize being void and an alternative winner will be selected.
11. The winner is requested to visit a Debenhams store of their choice within the country where they entered the competition from and will receive a random redeemable voucher from **any** Alshaya food/fashion **brands** presented from DEBENHAMS ME.
12. The Winner is to provide proof of identity on request in order to confirm that they are the entrant into the competition.
13. The winner must accept all parts of the prize; the prize is non-transferable, non-exchangeable, and there are no cash alternatives.
14. To redeem the prize in store, the winner must bring at least one form of identification (passport, civil ID, etc) and is required to sign a release form.
15. The winner agrees to participate in any promotional activities associated with the prize such as public appearances, photo opportunities or general media purposes as might be required by DEBENHAMS ME and Alshaya. The winner agrees that DEBENHAMS ME and Alshaya may use the winner's submission, likeness and image for any purpose related to the prize and competition.
16. The personal data submitted as part of the entry process will only be used as outlined in Alshaya's Privacy Policy which is available at <http://alshaya.com/privacy-policy/>. By entering into this competition, entrants are deemed to have read and agreed to such policy.

17. (ONLY FOR FACEBOOK OR TWITTER COMPETITIONS) This competition is promoted by DEBENHAMS ME and Alshaya and is in no way endorsed, sponsored or administered by FACEBOOK OR TWITTER nor is it in any other way associated with FACEBOOK OR TWITTER. Entrants understand that they are providing their information to DEBENHAMS ME and Alshaya and not FACEBOOK OR TWITTER. The information entrants provide will only be used for the purposes of this competition. By participating in this competition entrants agree to a complete release of FACEBOOK OR TWITTER from any claims.
18. By entering this competition, all entrants consent to receiving marketing information (including promotions and offers) from DEBENHAMS ME and Alshaya by SMS, email or telephone. Entrants may opt-out from such marketing by un-ticking the box opposite or by contacting Alshaya any time via email at [customerservice@alshaya.com](mailto:customerservice@alshaya.com).
19. DEBENHAMS ME and Alshaya assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries.
20. All submissions will be the property of Alshaya and by entering into this competition, the winner agrees to reasonable publicity. Alshaya may use the name and any photos from the submission for promotional, marketing and publicity purposes without compensation. Each entrant warrants to Alshaya that his or her entry does not and will not infringe the intellectual property rights of any person.
21. In the event of fraud, abuse, and/or an error affecting the proper operation of this competition or for any other reason, DEBENHAMS ME and Alshaya reserve the right to terminate this competition, amend these Terms and Conditions, or disqualify any entrant. For the avoidance of doubt, this includes any entrant who enters multiple times.
22. Entries containing offensive content or content which condones, promotes or encourages any illegal or immoral activities of any nature, are not permitted and will not be considered.
23. DEBENHAMS ME and Alshaya's decision is final and no correspondence will be entered into. DEBENHAMS ME and Alshaya reserve the right to substitute the prize for another prize of equal or greater value.
24. This competition is governed by the laws of KUWAIT, KSA, UAE, QATAR, BAHRAIN, JORDAN, EGYPT